

MINUTES OF THE MEETING OF MAYBUSH PPG
HELD AT THE PRACTICE ON WEDNESDAY 6th DECEMBER 2017

PRESENT

Louise Gregory – Practice Manager

Dr Ansar Hayat – Clinical Director

Patient representatives – June Collinson, Margaret Laister, John Laister, Chris Monks, Stuart Monks, Janet Turner, Ray Watson.

Guest – Paulette Huntington, Middlestown PPG

APOLOGIES – Janet Nother

MINUTES - the minutes of the PPG meeting held on Wednesday 27th September 2017 were accepted.

MIDDLESTOWN PPG

Louise introduced Paulette Huntington who gave an informative and interesting presentation on the history and activities of Middlestown PPG. Some of the main points of Paulette's presentation were:

Constitution

- Started 'properly' in 2011, previous meetings being on an ad hoc basis. Held their first AGM in 2013. The group meets every six weeks.
- Initially, there were 20-25 people in the group. Currently have 15 members plus some members who get and provide information on email.
- Officers are the Chairman, Vice Chairman and Secretary. The Practice Manager is a member of the group.
- The group started by establishing their aims and objectives, identifying areas for improvement, highlighting excellence, producing a mission statement.
- The first year was spent planning.
- They do not provide medical advice, nor do they get involved in fundraising. Act as a conduit between patients and the surgery. 'A Bridge to Health'.

Build Awareness

- A slide display in the surgery
- Presence on practice website
- Information leaflets, newsletter.
- Get support from practice

Events

- Organise one day health events at the surgery four times per year. E.g. diabetes, first aid (West Yorkshire Ambulance), blood pressure, respiratory problems.
- Newsletter started with 500 copies, now 2500 copies are printed (cost £129) four times per year. The cost is borne by the practice.
- PPG members in practice at least one morning per month

Paulette was thanked for her presentation and her PowerPoint document is attached to these minutes.

CHANGES AT THE PRACTICE

Louise and Dr Hayat announced the imminent changes at the practice. These were outlined as follows:

- Dr Ansar Hayat and Dr Saadia Hayat will take over the NHS contract at Maybush Medical Centre.
- IMH are withdrawing from the practice. As a result, no staff will be leaving the practice.
- Launch to be at the practice on Friday 8th December. One aim of this event is to help to restore patient confidence.
- Another full-time GP will be joining in the New Year.
- New clinics will commence in 2018 – family planning, minor surgery, in-house scanning.
- Changes to the appointment system – appointments can be either same day, or three days in advance (bookable). GPs will also be contactable by phone.

The meeting felt that these changes would be welcomed by patients.

The meeting closed at 6.50pm

NEXT MEETING

This will be held at the practice on **Wednesday 31st January** at 5.30pm.