

## **MINUTES OF THE MEETING OF MAYBUSH PPG HELD ON 6<sup>th</sup> NOVEMBER 2019**

**PRESENT** – John Barnsley (Chairman), Munawar Khan, Margaret & John Laister, Chris & Stuart Monks, David Covell, Sheila Berriman, Ray Watson (Secretary).

Chairman John welcomed everyone to the meeting.

**APOLOGIES** – Louise Gregory, June Collinson, Wendy Linley.

### **MINUTES (2/10/19)**

- To be included under AOB: ‘Louise asked for volunteers to act as guinea pigs for Dr Hayat’s medical students. John and June volunteered.’
- The minutes of the meeting were then approved.

### **MATTERS ARISING**

- No action yet on lowering the prescription box in the foyer, or on the font size on the screen promoting online registration. Louise
- Also volunteering to help the medical students were: Sheila, David Covell, and Ray. Louise

### **REVIEW OF FLU SESSION - NOVEMBER 2nd**

Ray read out an email from David Horn. The main points were:

- The session was hectic compared to October 5<sup>th</sup>. The half hourly numbers were too ambitious and whilst there was an extra nurse, this didn’t prevent queuing.
- Sheila received the blunt of the patient complaints, and for lots of patients it was standing room only.
- There was a constant stream of patients all morning. It was explained to them that there would be a waiting time of 15 to 20 minutes, and lots were not prepared to stay.
- A more acceptable number of patients for the half hour slots would be somewhere between the numbers of Oct 5<sup>th</sup> and Nov 2<sup>nd</sup>.

Other comments made at the meeting were that patients had to queue out in the rain. There were not enough chairs. Around 50 patients left without having their injection. Louise

### **HEALTH EVENTS**

The first event of 2020 is planned to be Weight Management in January. Chairman John has discussed our proposed event with Jane Stark at Wakefield One.

He distributed some flyers promoting Aspire Health. This states that to access the programme a referral is needed from a ‘health professional’.

Who would do this referral at Maybush is to be discussed with Louise.

John B / Louise

### **ANY OTHER BUSINESS**

- Someone from Medicine Point entered and wanted to address the meeting! Ray said he would email him later. **Ray**
- Chairman John said he would organise a Christmas tombola, to use up the prizes that were left over from the Macmillan coffee morning. **John B**
- What is happening about a PPG noticeboard in the waiting room? **Louise**
- Ray said it is about time that we had an AGM. This could be at our normal meeting time. It would need to be promoted to all Maybush patients and would provide an opportunity to recruit new PPG members. May 2020 was considered a good time. **Ray**

**NEXT MEETING** - the next monthly meeting will be held at the practice on Wednesday 4<sup>th</sup> December at 5.30pm\*

The meeting closed at 6.27pm.

\*Please note that this is currently under review as a flu injection session has been arranged for the same day/time.